

J & C Shaw  
Abbotsford, B.C

**Re: HILLCREST Laminate & Molding**

I have absolutely no problem giving a glowing reference letter for Jared and his team at **HILLCREST Laminate & Moulding**. And I'll tell you why.

The decision to spend the money to put laminate flooring into a unit we rent wasn't an easy one because we do not own our own home. We wanted to make it feel like ours though, our home and the choice to go with **HILLCREST** became an easy one after I first spoke to Jared on the phone.

I liked Jared right away because he was upfront and honest with me.

Jared took the time to explain to my husband and I the cost of things, like transitions and their importance, underlay, labour and the install itself, along with the procedure of install and how long it would take. His cost also beat out the other competitors we had looked at which is always a plus in my book. But our choice to go with Hillcrest came down to one thing that meant more than just saving money.

**CUSTOMER SERVICE & CLIENT CARE**

Jared took his time to come to our house, measure it for us, talk to us about the theme and design we were trying to achieve for our remodel. He answered all our questions honestly and didn't make me feel stupid for asking so many. After the job was complete Jared came back himself to view the job his installer had done.

I thought **WOW!**

His wife and child were in the car waiting outside while he did this, on a Sunday of all days, taking time out of his own personal life to make sure he was satisfied with the job we hired him to do. I don't care who you are, that is a person who cares about his clients and the service he provides them.

I would definitely recommend **HILLCREST** to anyone wanting laminate floors installed. You won't be disappointed. Their service is professional and caring. The job they do is incredible and efficient. We are planning on having our bedroom done this summer. I won't go anywhere else.

Thank you Jared and the **HILLCREST Team** for all you've done for us. We love our new floors!

**J & C Shaw**